

**Job Title:** Senior DBA (Senior Database Administrator)

**Reporting to:** Head of Application Management & Technical Services

### Main Function

The Senior SQL Server DBA will be responsible for the implementation, configuration, maintenance, and performance of critical SQL Server RDBMS systems, to ensure the availability and consistent performance of HPD's **LendScape** product suite across both our **Hosted Managed Service (HMS)** solution as well as **licensed on premise** installations throughout our global client community.

This is a “hands-on” position requiring solid technical skills, as well as excellent interpersonal and communication skills.

The successful candidate will be responsible for the development and sustainment of the SQL Server estate, ensuring its operational readiness (security, health and performance). The candidate will also work closely with the development teams to ensure that optimal design standards are adhered to including both the schema and SQL development.

The individual must be capable of working independently and collaboratively and be flexible to travel to any of our client sites around the globe at short notice.

Cross training of the **LendScape** product suite will be provided as well as exposure to other database platforms such as **DB2/400 (iSeries)** and **Oracle**.

### Responsibilities

- Manage SQL Server databases through multiple product lifecycle environments, from development to mission-critical production systems.
- Install, configure and maintain database servers and processes, including monitoring of system health and performance, to ensure high levels of performance, availability, and security.
- Apply data modeling techniques to ensure development and implementation support efforts meet integration and performance expectations
- Independently analyze, solve, and correct issues in real time, providing problem resolution end-to-end.
- Refine and automate regular processes, track issues, and document changes.
- Assist developers with complex query tuning and schema refinement.
- Provide 24x7 support for critical production systems via out of hours support rotas.
- Perform scheduled maintenance and support release deployment activities after hours.
- Share domain and technical expertise, providing technical mentorship and cross-training to other peers and team members.
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- Travel to customer sites world wide to help design the architectural solution; install the **LendScape** product suite; and help diagnose technical issues relating to database and infrastructure performance.
- Train the Application Management team to become MS SQL certified.

### Skills and Qualifications

- 5+ years MS SQL Server Administration experience required
- Must possess strong Microsoft SQL Server DBA and T-SQL skills (SQL2012, SQL2016)
- Good understanding of Security and Permission principles
- Experience with Performance Tuning and Optimization (PTO), using native monitoring and troubleshooting tools
- Experience with backups, restores and recovery models
- Knowledge of High Availability (HA) and Disaster Recovery (DR) options for SQL Server, including Always On.
- Experience working with Windows server, including Active Directory
- Excellent written and verbal communication
- Flexible, team player, "get-it-done" personality
- Ability to organize and plan work independently
- Ability to work in a rapidly changing environment
- Ability to multi-task and context-switch effectively between different activities and teams
- Commercially focused and Innovative
- Excellent communication and presentation skills is essential
- MCTS, MCITP, and/or MVP certifications a plus
- PowerShell or CMD batch coding skills a plus
- Experience in Financial sector is preferred
- Ability to travel at short notice is essential.

### Benefits

- Pension Plan
- Flexible working
- Remote working
- Travel Allowance
- Season Ticket Loan
- Life Insurance
- Medical Cover
- Cash Plan (Health)
- Cycle 2 Work
- Travel Insurance
- Gym Membership
- Benefit & Financial Information and Advisory Services